

I would just like to express my gratitude to Palladio for our beautiful new home. Our 'limited budget/ limited upgrades' home far exceeded our expectations as most of what other companies charge extra for, such as down lighting and stone bench tops came standard with our home.

The pre-build stage was handled by the owner Brad and his lovely employee Nicole who were very accommodating to our requests and were quick to address any concerns we had. I never waited more than a few hours for a reply email from the team.

The actual build was practically stress free thanks to our wonderful site supervisor Brendan who was in regular contact and even sent progress pictures when we couldn't get to site.

I think that I am most impressed that our 2-story home came in under budget and only took 20 weeks from site works to hand over, even with rain delays! There were no nasty surprises as Brad was upfront from the start with costs/ timeframes etc.

We have been in our new home for just over a week now and the minor issues we have found (which are to be expected with any new build), are being addressed quickly with no fuss or excuses. I am pleased the standard of service has continued even though they have received the final payment.

Based on my experience, should I have the opportunity, I would build with Palladio again and have no hesitation recommending them to family and friends.

Cheers
Tiffany